



OHIO BOARD OF MOTOR VEHICLE REPAIR

77 S High Street, 16th Floor
Columbus, Ohio 43215

Public Meeting Minutes

Attendance

The Ohio Board of Motor Vehicle Repair met at 77 S High St in Columbus on August 11, 2021 at 10:00 a.m. with the following members present:

Board Members Present:

Keenan B. McKee, Chairman
Christopher K. Speck, Vice-Chair
Michael Giarrizzo
Bruce T. Hale
William H. (Howie) Graf
Christopher A. Macisco
Randall P. Blanchard

Board Staff Present:

Executive Director, Michael R. Greene
Program Administrator 1, Paige Beavin
Investigator, Jennifer E. Johanson
Investigator, Culburn C. Robinson
Board Counsel, AAG, Andrew Rowan, Esq

Guests Present:

1. **CALL TO ORDER:** The meeting was promptly called to order by Board Chair, Keenan McKee.
2. **INTRODUCTIONS OF BOARD STAFF, MEMBERS AND GUESTS PRESENT.**
3. **REVIEW OF MAY 12, 2021 MEETING MINUTES:**
Motion to Accept: Chris Speck
Second: Chris Macisco
Vote: Motion Carried
4. **BOARD REVIEW AND DETERMINATION RE: PENDING REGISTRATION APPLICATIONS:**
Vote by Board on regular registrations pending from May 1, 2021 through July 30, 2021.
Motion to Accept: Bruce Hale
Second: Chris Speck
Vote: Motion Carried

MISSION STATEMENT

*"Enhance consumer protection and safety in the auto repair industry
through education and public awareness while facilitating registration
law compliance for repairers."*



OHIO BOARD OF MOTOR VEHICLE REPAIR

77 S High Street, 16th Floor
Columbus, Ohio 43215

Public Meeting Minutes

5. OTHER BUSINESS:

- A. Investigator Reports** – Investigator Johanson presents quarterly report and informs board of the investigators return to work in the field on July 7, 2021. Investigator Robinson presents his quarterly report and notifies the board that some larger corporations are acquiring local shops due to labor shortage. Investigator Johanson updates the board on Investigator Assistant, Theresa Peppers' duties and how she is returning phone calls for a large influx of calls received due to a renewal system error.
- B. Attorney General's Report – (Executive Session if Needed)** – AAG Andrew Rowan explained that the budget bill was not approved, and virtual meetings have ended. From this period forward, unless otherwise noted, meetings will be in person. Andrew Rowan will email any future updates to the board.
- C. Legislation Updates** – Director Greene reports that there are no updates with the legislation.
- D. Director's Report** – Director Greene notifies the board of the renewal fees that have already been collected this fiscal year which is more than the total of renewal fees collected last year. Registrations are higher at 1970 registrations and 5195 total registrations in the eLicense system. Complaints forwarded may be removed from the director's report. In other news, a new program administrator started, Paige Beavin. The office is scheduled to reopen September 7, 2021 on a hybrid schedule. Chairman McKee questions cleaning up old files on the eLicense system. AAG Andrew Rowan explained the public record retention policy of electronic files and the benefits of purging some files.
- 6. OLD BUSINESS:** Chairman McKee spoke to Ohio Worker's Compensation to reinstate. Grants will hopefully be reopened by the end of the year but will contact someone for in person communication.
- 7. NEW BUSINESS:** Welcoming new board members. The eLicense system did not send renewal reminders during COVID, but renewal reminders/delinquency notices began again at the beginning of the fiscal year.
- 8. PUBLIC COMMENT:** No public comment to report.
- 9. ADJOURNMENT: NEXT BOARD MTG. – WEDNESDAY, NOVEMBER 10, 2021 @ 10:00AM**
Motion to Adjourn: Chris Macisco
Second: Michael Giarrizzo
Vote: Motion Carried

MISSION STATEMENT

*"Enhance consumer protection and safety in the auto repair industry
through education and public awareness while facilitating registration
law compliance for repairers."*

DIRECTOR'S REPORT

August 11, 2021

- I. **FY22 Revenue = \$136,288**
FY21 Revenue = \$78,604

II. **1970 Registrations**

- A. 1 Airbag Business
- B. 1474 Collision Shops
- C. 20 Dealerships
- D. 197 Glass Shops
- E. 78 Mechanical Shops
- F. 57 Mobile Businesses
- G. 143 Tint Installers

(Total Businesses in E-Licensing System = 5194)

III. **Complaints Forwarded**

<u>AGENCY</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
OAG	8	6	11	4
EPA	5	2	4	0
TAX	6	2	1	0
BWC	3	2	1	0
NICB	5	0	1	0
DOI	6	5	4	8
IRS	3	0	1	0
BMV	2	2	2	3
OSHP	0	0	0	0
BBB	25	20	20	12

IV. **Other News**

- A. The office is scheduled to re-open Tuesday, September 7, 2021.
- 1. Subject to change.
 - 2. Hybrid schedule to assure coverage.