



CRB Newsletter

Published by The Ohio Board of Motor Vehicle Collision Repair

Summer 2010

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A WORD FROM THE CHAIRMAN

I hope everyone has enjoyed a safe, relaxing summer. I'm certain everyone has stayed warm with the record high temperatures.

With summer nearing an end, schools all over the state will be back in session soon. Please be aware of pedestrian traffic and stopped school buses loading and unloading children. This can sometimes be a bigger issue with early morning fog.

Motorists should always be cognizant of their surroundings and automatically assume an approaching school bus could be stopping at any moment.

In recent Board news, the Board welcomed a new member, William (Bill) Ogg. Mr. Ogg will be representing the public on the Board. Bill has spent over thirty years in public service. He served as a Portsmouth 6th Ward City Councilman from 1978-1983. In 1979, he served as the Vice-Mayor of Portsmouth and was a member of the Ohio Valley Regional Development Commission from 1979-1984. Mr. Ogg served as Portsmouth Mayor in 1983 and Scioto County Commissioner from 1984 to 1994. He also held the Treasurer and Chairman's position for the Ohio Valley Regional Development Commission between 1985 and 1990. In 1995, Mr. Ogg was elected to the House of Representatives where he served two terms. He also served on the Ohio Elections Commission and the Ohio Medical Board. Bill and his wife Janice have three children, six grandchildren and six great-grandchildren.

We have a new Assistant Attorney General assigned to our Board. Hilary Damaser is a senior member and Associate of the A.G. staff. Ms. Damaser specializes in Rule 119 law and comes highly recommended. We are looking forward to working with her.

A.A.G. Ted Klecker will remain with the Board until his pending court cases are settled. Mr. Klecker has been extremely proactive with the enforcement efforts of the Board, and he will be greatly missed. As always, I would like to extend an invitation for all the shop owners to attend Board meetings whenever possible. The meetings are open to the public and there is time set aside at each meeting for public comment. You can view meeting agendas and minutes on our website. The times and locations are posted also with a link to Map Quest for easy directions. We'll look forward to seeing you there!

Please keep in touch with the staff and contact them should you have any questions.

Paul N. Duncan, Jr.
Board Chairman

MISSION STATEMENT

Effectively and efficiently enforce Ohio laws by implementing Turnaround Ohio initiatives to enhance consumer protection and promote industry growth and compliance.

INSIDE THIS ISSUE

A Word From the Chairman.....	Cover
Investigator's Report.....	2
Legislative Update	2
Director's Letter.....	3
Copy of H.B. No. 527... ..	4

INVESTIGATOR'S REPORT

The following are the 2010 YTD Totals:

Complaints Investigated (involving 108 shops)	108
Notices of Violation Issued	124
New Shop Applications Issued	60
Renewal Reminders Issued	6
Prosecution Proceedings Initiated	333
Shops Located "Out of Business"	39
Total Shop Visits	502

LEGISLATIVE UPDATE

H.B. 527 has been dubbed the "Anti-Steering" bill. The bill was introduced by Representative Raymond Pryor of Chillicothe, District 85. I have attached a copy of the bill (page 4). Adam Lemke of ASA Ohio is monitoring the bill's progress.

Shop owners must get involved with pending legislation if they intend on making a positive impact on our industry. Contact your local lawmakers. Each year there are numerous issues that arise. Many of these issues have an effect on the small business-person. Shops frequently phone our office and want to know what they can do to improve problems plaguing the industry. If you contact your legislators, and have your regular patrons do the same, you can make a difference. Let them know where you stand on the issues. And let them know you are tracking their votes on legislation through the process.

Scam Alerts

Please keep in mind all the recent scams that have been popping up in the auto repair business. If you become a victim, or someone tries to make you a victim of a scam, send us the information and we'll make sure everyone gets the word. Also, you can contact Karen Gasper of the Ohio Attorney General's Office at (614) 728-5432. Ms. Gasper can direct you on the best steps to take if you become a victim of a scam or fraud.

Director Greene

Director's Comments

I hope everyone has had a wonderful summer! The fall is nearly upon us, and it appears it will be a busy one at that. Our FY12-13 Budget requests are due November 1st. We have an FY12-13 IT Plan that is due October 8th. And the Board's 5 year rule review and updates are due this fall. So needless to say, the Board and our staff will be working very hard to complete these tasks.

Recently, we completed our FY10 Annual Report. Registered businesses with the Board went from 1369 in FY09, to 1462 in FY10. Registration fees collected were \$347,212 in FY10, and that included \$23,887 in arrears. Operating expenses were down to \$299,337. Obviously, our Board remains self-supporting for another year. That's great news in today's economy.

Statewide, over three-hundred businesses remain non-compliant. But with recent injunctions filed by the Attorney General's Office, those numbers continue to fall. Complaints being investigated on non-compliant businesses have been on the rise. Each and every complaint we receive is being investigated and followed up on in a timely fashion. As I mentioned at the beginning of the year, our dedication to customer service and consumer protection will not suffer in spite of budget cuts and economic issues. We owe a huge "Thanks" to Investigator Dan Gibson, AAG Ted Klecker, and the many other agencies we work with on a daily basis for their continued support for the cause. Without their support, compliance to registration laws would be nearly impossible.

In closing, I would like to thank the many business owners and managers who have been sitting in on our Board meetings. Attendance is way up and I appreciate that. We have always encouraged public participation and observation. Along those lines, ASA Ohio is sponsoring four meetings in September to give me a chance to get out to your neighborhoods and see those business owners and managers that have not been able to attend a Board meeting. I am really looking forward to those dates and hope you will bring your questions and concerns to the meetings. The meeting schedule is in this newsletter and can be seen on our website at www.collisionboard.ohio.gov under the "What's New" link.

Should you have any questions, please feel free to contact my office.

Michael R. Greene

Michael R. Greene
Executive Director

As Introduced

128th General Assembly

Regular Session

2009-2010

H. B. No. 527

Representative Pryor

Cosponsors: Representatives Garrison, Hagan, Yuko

A BILL

To enact section 3937.381 of the Revised Code to prohibit auto insurers from requiring, recommending, or suggesting that a claimant on a policy have the claimant's vehicle repaired at a particular repair shop or by a particular person unless the claimant requests a recommendation or suggestion.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section I. That section 3937.381 of the Revised Code be enacted to read as follows:

Sec. 3937.381. No insurer shall require a claimant on an automobile insurance policy to have the claimant's vehicle repaired at a particular repair shop or by a particular person.

No insurer shall recommend or suggest that repairs of the claimant's vehicle be completed at a particular repair shop or by a particular person unless the claimant requests such a recommendation or suggestion.

A violation of this section is an unfair and deceptive act or practice in the business of insurance under sections 3901.19 to 3901.26 of the Revised Code.

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Mike Greene, Executive Director of the Collision Repair Board is Coming to a Town Near You!

Pick Your Meeting Date & Location

NORTHEAST OHIO

September 20th 7:00pm
Brecksville Library
9089 Brecksville Rd.
Brecksville, OH 44141

NORTHWEST OHIO

September 21st 7:00pm
Waterville Library
800 Michigan Ave.
Waterville, OH 43566

SOUTHWEST OHIO

September 22nd 7:00pm
Montgomery Inn
9440 Montgomery Rd.
Montgomery, OH 45242

CENTRAL OHIO

September 28th 7:00pm
Worthington NW Library
2280 Hard Rd.
Columbus, OH 43235



Brought to you by:



Mike Greene will be discussing the successes and challenges of the Board.
Come & Find Out how the Board is Improving the Collision Industry!

Questions? Contact Adam at ASA-Ohio 513-659-5324
All ASA Members and Non-Members are Welcome!