



# CRB Newsletter

Published by The Ohio Board of Motor Vehicle Collision Repair  
Registration

Winter 2011

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## A WORD FROM THE CHAIRPERSON

Welcome Spring!! I just thought I'd give it an early shot and hope that the groundhog was right this year. Seriously, this winter has been a long, cold and snowy one not just for Ohio but most of the nation to be sure! All indications from my friends throughout the industry, the weather can be both a blessing and a curse. A blessing meaning a shop full of cars to fix with a back log and the curse meaning vehicles that total easier, higher material and fuel costs, and increasing pressure to keep costs down while still trying to turn a profit in an economy that still hasn't seen the bottom. Yes, a little sunshine at this point would go a long way!

This past winter, we lost a great man and a true friend to the industry, Paul Duncan, Jr. Paul had gotten very involved in the industry over the past several years starting in Ohio and recently becoming an ASA National Collision Operations Committee member. He had a passion for seeing through to always try to "do the right thing". I got to meet his wife, Virginia, only a few years ago and found her to be of the same character. I learned that she was the "big cheese" running the shop enabling Paul to be as involved as he was. Virginia is more than willing to pick up where Paul left off and will be a great asset to us as our newest Board Member.

May 1<sup>st</sup> - 3<sup>rd</sup> are the dates set for this year's Women's Industry Network (WIN) Conference in San Diego, CA. Scholarships are available for female students and shop employees to attend the Conference. For further information go to WIN's website at [www.womensindustrynetwork.com](http://www.womensindustrynetwork.com). Our next regular meeting is scheduled for May 18, 2011 at 10:00 am. I strongly encourage you to attend our meetings. There is always time for input from all in attendance which sometimes inspires some interesting discussions.

If you should have any questions or concerns, please feel free to contact the CRB office.

Best Regards,

Jennifer L. Haley, AAM

## MISSION STATEMENT

*Effectively and efficiently enforce Ohio laws by implementing Turnaround Ohio initiatives to enhance consumer protection and promote industry growth and compliance.*

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## INVESTIGATOR'S REPORT

The following are the 2010 Totals:

Complaints Investigated (involving 176 shops)	176
Notices of Violation Issued	192
New Shop Applications Issued	100
Renewal Reminders Issued	10
Prosecution Proceedings Initiated	333
Shops Located "Out of Business"	51
Total Shop Visits	754

## LEGISLATIVE UPDATE

There is no pending legislation at this time.

Shop owners must get involved with pending legislation if they intend on making a positive impact on our industry. Contact your local lawmakers. Each year there are numerous issues that arise. Many of these issues have an effect on the small businessperson. Shops frequently phone our office and want to know what they can do to improve problems plaguing the industry. If you contact your legislators, and have your regular patrons do the same, you can make a difference. Let them know where you stand on the issues. And let them know you are tracking their votes on legislation through the process.

## Scam Alerts

Scams continue popping up in the auto repair business. If you become a victim, or someone tries to make you a victim of a scam, send us the information and we'll make sure everyone gets the word.

Want to be up-to-date on the current scams affecting Ohioans? Download the scam alert widget for your website or social networking site today at <http://ohioattorneygeneral.gov/scamalertwidget>.

*Director Greene*

*Director's Comments*

I hope everyone had a wonderful holiday season and a Happy New Year! It seems as though the winters get harder to handle each year.

As you know, we lost Paul Duncan on November 1<sup>st</sup>. Paul was not only a Board Member and current Board Chairman; he was a great friend and huge advocate for the auto repair industry. I can not begin to put in to words how much Paul and his expertise will be missed.



Paul's widow, Virginia Duncan, was appointed to the Board January 2<sup>nd</sup> to fill the vacancy left by Paul. We are extremely fortunate that Virginia wants to pick up where Paul left off. We welcome Virginia to the Board and look forward to working with her in the future.

We have a new Governor and staff to work with also. We are looking forward to new ideas and initiatives to shape the directions we will go in the next four years. There are many challenges facing State agencies and we are anxious to get started. Many of the new ideas surround the prospects of small businesses and their success in Ohio. The Collision Board wants to be a part of that.

As always, we encourage public participation and observation at our Board meetings. If you have never attended a Board meeting, please try and get to one this year.

Meanwhile, if you have any questions, please feel free to contact my office.

*Michael R. Greene*

Michael R. Greene  
Executive Director

E.P.A. NATIONAL EMISSIONS STANDARDS  
EFFECTIVE JANUARY 10, 2011

The following four publications explain the emissions standards which will become effective for all existing collision repair facilities on January 10, 2011. These standards already apply to all new collision repair facilities as of January 9, 2008.

Should you have questions regarding the E.P.A. National Emissions Standards, you may contact your local E.P.A office, the E.P.A. Region V office at 77 West Jackson Blvd., Chicago, IL 60604-3507, (312) 886-6812, (312) 353-6684, or (312) 886-6798. Or check the website at <http://www.epa.gov/tn/atw/area/arearules.html>

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# SPECIAL HALF-DAY TRAINING PROGRAM

## NESHAP

NATIONAL EMISSION STANDARDS FOR HAZARDOUS AIR POLLUTANTS

March 8, May 17, Sept 6, Nov 8, 2011

1–5 p.m. • Training Fee: \$100

### SUBPART HHHHHH – PAINT STRIPPING AND MISCELLANEOUS SURFACE COATING OPERATIONS

*This rule applies to area sources that engage in any of the following:*

- Paint stripping operations that use methylene chloride (MeCl)-containing paint stripping formulations
- Spray application of coatings to motor vehicles and mobile equipment
- Spray application of coatings to a plastic and/or metal substrate where the coatings contain compounds of chromium (Cr), lead (Pb), manganese (Mn), nickel (Ni), cadmium (Cd)

*The training program includes classroom and “hands on” laboratory instruction*

- Spray gun equipment selection, set up and operation
- Spray techniques for different types of coating to improve transfer efficiency
- Spray booth maintenance, gun cleaning and filter maintenance
- Training certification awarded upon successful completion

#### INFORMATION/REGISTRATION:

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The online form can be found at:

[www.owens.edu/workforce\\_cs/continuing\\_ed.html](http://www.owens.edu/workforce_cs/continuing_ed.html)

